

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6013312	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 09/15/2015
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

JERSEYVILLE MANOR

**1251 NORTH STATE STREET
JERSEYVILLE, IL 62052**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations</p> <p>300.610a) 300.1210b) 300.1210b)4) 300.1210c) 300.1220b)3) 300.3240a)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal</p>	S9999	<p>Attachment A</p> <p>Statement of Licensure Violations</p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

10/05/15

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S9999	<p>Continued From page 1</p> <p>care needs of the resident.</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a</p>	S9999			

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S9999	<p>Continued From page 2</p> <p>resident. (Section 2-107 of the Act)</p> <p>These requirements are not met evidenced by:</p> <p>Based on interviews, observations and record review, the facility failed to identify, assess and monitor for weight loss, and failed to develop and implement interventions to address refusals of meals and decreased food consumption to maintain residents' nutritional status for 3 of 4 residents (R3, R7 and R8) reviewed for weight loss in a sample of 8. This resulted in R3 having a significant weight loss, 8.4 % in one month,</p> <p>Findings include:</p> <p>1. The September 2015 Physician's Order Sheet (POS) documents R3 is to receive a puree diet.</p> <p>R3's Minimum Data Set (MDS), dated 6/16/2015, documents R3 as having cognitive deficit and requiring limited assistance of one staff for eating.</p> <p>R3's Care Plan, dated 3/31/15, documents R3's problem as having a Diagnosis of Dysphagia, leaves more than 25% or more uneaten and an 8.4% weight loss (added in August 2015) noted in one month. R3's Care Plan Goal is to tolerate present diet without complications, and weight will stabilize during this review period but does not identify her at an elevated risk of weight loss. Interventions include diet as ordered, monitor weight and record weekly and as needed (PRN) , monitor labs, staff to assist as necessary and medication review. On 6/25/2015, the Care Plan Intervention was revised to monitor and record intakes per Registered Dietician (RD) request.</p> <p>E13's RD note, dated 12/30/14, documents no weight loss recently, but 16 pounds weight loss in</p>	S9999			

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S9999	<p>Continued From page 5</p> <p>totally fed by E17, CNA, as soon as her tray was delivered. She ate 100% of her power pudding, less than 25% of her meat and potatoes/gravy, 50% of her vegetable, no bread, and 100% of a carton of Impact. She did not have fortified Milk or HCHP. Intake records document R3 as taking 26-50% of her evening meal.</p> <p>There is no documentation or revision of Plan of Care regarding R3's increase in assistance needed to eat from the MDS, dated 6/16/15, when she was identified as needing only assistance at times.</p> <p>R3's intake records, from 8/20/15 through the noon meal on 9/9/15, documented R3's intake for only 62 of 83 meals given. Of R3's documented food intake totals, 11 documented "none" or no intake at all and 29 of the 62 documented intake as only eating 1-25%. On 8/30/15, the noon meal was documented twice, once for "none" and once for 1-25%. For the evening meal on 9/4/15 when R3's daughter was present and fed her 100% of her supper meal, staff did not record anything.</p> <p>On 9/15/15 at 3:15 PM, E11, Licensed Practical Nurse (LPN), stated meal intakes did not start for R3 until 8/13/15 when a weight loss event was opened even though she was at risk for weight loss in February 2015.</p> <p>On 9/15/15 at 3:03 PM, E11 stated nurses provide the Impact cartons, but do not record what percentage is consumed. E11 stated it could work out that R3 gets the Impact at mealtime if it's given AM and PM.</p> <p>R3 receives her Power Pudding, High Cal/High Protein supplement along with her full meals three times daily, but nothing in between.</p>	S9999			

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S9999	<p>Continued From page 4</p> <p>and choking, or when her intake is consistently poor.</p> <p>R3's PO, dated 8/19/2015, documents R3 should receive Remeron 15 milligrams (mls) every bedtime (HS).</p> <p>The Physician's Order for Impact (nutritional supplement) was not received until 9/8/15, approximately three weeks after the RD made the recommendation.</p> <p>On 9/9/15 at 9:40 AM, Z1, R3's daughter, stated she has the feeling that staff really didn't assist her mother to eat as much as they could when she was eating in the Main Dining room and that she had previously been eating in the 200 hall dining room. Z1 stated she went into the facility on the eve of 9/4/15 and fed R3 supper which she ate 100% of her meal. Z1 stated she discussed the lack of assistance with the facility and R3 was moved back to the 200 hall dining room in the past several days. Z1 stated on the eve of 9/4/15, R3 still ate in the main dining room and she noted staff not providing consistent help in eating for other residents in that dining room.</p> <p>On 9/9/15, R3 was totally fed her noon meal in the 200 hall dining room and received immediate assistance from E6, Certified Nurses Aide (CNA), when her plate was delivered. R3 did not participate in feeding herself at all and often shut her eyes, refused to open her mouth, and turned her head. R3 required frequent cues/encouragement to eat and ate less than 25%. R3 did not eat her power pudding and consumed less than 50% of her HCHP supplement.</p> <p>On 9/12/15 at the supper meal, R3 was again</p>	S9999			

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S9999	<p>Continued From page 6</p> <p>Documentation of the HCHP supplement for the month of August show she consumed 180 (cubic centimeters) cc three times daily except 15 times when she consumed only 90 cc. There is no documentation if R3 consumed the Power Pudding or of the Impact which she receives twice daily.</p> <p>On 9/9/15 at 1:55 PM, E7, Speech Therapist, stated R3 had a hospitalization in the summer and although not diagnosed, they think she had a "deep infarct" that was undetected that possibly affected her oral phase of eating since it has worsened in the past several months since that time. E7 stated R3 is not on a liquefied puree, but a regular puree now.</p> <p>On 9/15/15 at 9:20 AM, E13 stated R3 has been declining for a while. E13 stated she didn't realize there were days when R3 ate nothing, but added that the facility does pass snacks for everyone in between meals. E13 stated she didn't think to add a snack between meals, but that she could do that in an effort to increase calories. E13 stated staff may need an inservice in what foods to focus on when feeding residents in a effort to increase calories at mealtime. E13 stated she does not typically watch residents eat or staff provide assistance.</p> <p>2. The Admission Record documents R7's diagnosis include in part, Alzheimer's and Dysphagia.</p> <p>The MDS, dated 8/11/15, documents R7 has cognitive deficits and requires extensive assist of one staff to eat.</p> <p>The September 2015 POS documents R7 is on a puree diet, receives Active Critical Care (a protein</p>	S9999			

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S9999	<p>Continued From page 7</p> <p>nutritional supplement) 30 milliliter (ml) every day, Power pudding 3 times a day with meals x 2 days PRN and HCHP with meals.</p> <p>The Care Plan, dated 2/10/15, documents R7's problem as poor appetite with a history of weight loss and a diagnosis of Dysphagia. The goal is to tolerate present diet without complications for the next 90 days, but does not identify R7's risk for weight loss. Interventions include monitor and record intakes per RD request, monitor and record monthly weight and PRN, Monitor labs when available, offer subs (substitutes) for food dislikes, Remeron as ordered, and staff to assist as necessary all implemented on 2/10/14. The Care Plan was revised on 10/7/14 with an intervention for HCHP. The Care Plan intervention was revised on 5/12/2015 for a pureed diet. The Care Plan intervention was revised on 8/17/2015 for fortified pudding at every meal. A statement at the bottom of the Care Plan (undated) documents "resident receives HCHP puree diet, 2 fortified milks at every meal and 1 fortified pudding at every meal to aide with calorie and protein intake. Resident continues to have a poor appetite."</p> <p>R7's RD note, dated 2/27/2015, documents R7's weight as 165 pounds and his Albumin as 3.5. A Progress Notes, dated 8/17/15, written by the RD E13, documented R7's weight is 154 pounds with a 9 pound weight loss in the past month, 14 pounds down in last 3 months, 21 pounds down in 6 months. The note continues to document R7 currently has a stage II pressure ulcer on his coccyx, outer heel and left heel sole. E13 documented R7's Albumin was low, 2.1, which may indicate moderate depletion of protein stores.</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>R7's weights show a gradual weight loss monthly from admission 5/4/15 when he weighed 168 pounds, to June 165 pounds, July - 163 pounds, 8/7/15 - 154 pounds, 8/17/15 - 152 pounds, 8/24/15 - 149 pounds, and an increase recorded on 8/31/15 to 154 pounds, then back down again to 149 pounds on 9/8/15.</p> <p>On 9/10/15 at 11:15 AM, R7 was sitting in his wheelchair at the dining room table awaiting his noon meal. R7 dosed off and then awoke when staff delivered a bowl of applesauce and a red drink at 12:04 PM. At 12:05 PM, E14, CNA, sat down briefly and gave R7 a couple bites of applesauce before getting up to deliver other residents meal trays. R7 sat there until 12:21 PM when his plate was delivered by E15, CNA. R7 was given a plate which had puree spaghetti, mixed vegetables, potatoes/gravy on it along with pureed bread, a cup of peach cobbler, a Styrofoam container of chocolate ice cream, a bowl of power pudding, and 2 glasses of fortified milk. E15 fed R7 slowly offering him sips of the fortified milk between bites. At 12:45 PM, E15 stood up and removed R7's bib. He had consumed 100% of his spaghetti and vegetables, less than 25% of his potatoes and applesauce. R7 consumed 1 1/2 glasses of the HCHP supplement but ate none of the ice cream, power pudding or peach cobbler. E15 did not even attempt to give him any of the power pudding and/or the ice cream before pushing him away from the table at 1:00 PM.</p> <p>Meal intake records document from 8/27/15 thru 9/14/15, of the 57 opportunities to document R7's meal intake, recorded only 40. Of those 40 documented, R7 was documented as taking "none" for 5 meals.</p>	S9999			

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S9999	<p>Continued From page 9</p> <p>On 9/15/15 at 1:05 PM, E11 Licensed Practical Nurse (LPN) stated the facility does not document intake for any supplements but the HCHP and that R7's meal intake was not recorded until 8/27/15 even though the care plan documents it was initiated 2/10/15. E11 stated since R7 had not been identified with significant weight loss, intakes weren't required until they filled out a weight loss event for him.</p> <p>There is no documentation the facility developed a plan of care to address R7's refusal to eat or less than 25% of intake at meals.</p> <p>On 9/15/15 at 9:20 AM, E13 stated R7 has not had a significant weight loss, but agreed that he has had a consistent gradual weight loss since admission. Again, E13 was not aware that R7 had no intake at all for some meals and stated she had not made any recommendations to provide nutritional supplements other than what he got at meals. E13 also stated the facility has a "weight committee" that meets weekly, but does not attend herself.</p> <p>3. The Admission Record documents R8 has diagnosis in part of Alzheimer's Disease and Oral Phase dysphagia.</p> <p>The MDS, dated 6/16/15, identifies R8 to require extensive assist of one staff for eating. The September 2015 POS documents R8 is to receive a puree diet with HCHP 180cc/meal.</p> <p>The Care Plan, dated 9/24/15, documents the goal to be to tolerate prescribed diet with no overt signs of aspirations most of the time while supporting nutrition. The interventions include encourage small bites of food with frequent sips of water, keep head in midline, look to see if</p>	S9999			

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S9999	<p>Continued From page 10</p> <p>resident's mouth is clear of food, monitor for watery eyes, runny nose, coughing/choking and drooling, be sure she sits up for 30 minutes after she eats. A second goal documents to stabilize weight this period but none identify R8's risk of weight loss. Interventions include HCHP and puree diet, a speech therapy evaluation to follow.</p> <p>A Progress Note written by E13 RD, dated 8/17/15, documents R8's weight as 148 pounds, 12 pounds down in one month. The note documents R8 has been spitting food out. Recommendations include to change diet to liquefied puree, weekly weights, and continue with HCHP. The note adds that R8's current Body Mass Index (BMI) is 27.1, indicating overweight. R8's monthly weights are recorded as such: 3/27/15 - 170 pounds, 4/7/15 - 164 pounds, 5/4/15 - 163 pounds, 6/8/15 - 160 pounds, 7/6/15 - 160 pounds, 8/7/15 - 148 pounds, 8/17/15 - 148 pounds, 8/24/15 - 145 pounds, 8/31/15 - 150 pounds, and 9/8/15 - 150 pounds.</p> <p>On 9/10/15 at 11:15 AM, R8 was sitting at the table in the dining room awaiting her noon meal. At 12:04 PM, E6 CNA delivered a bowl of applesauce and a red drink to R8. R8 picked up her fork with her right hand and attempted to eat a few bites without any intervention from staff. E6 left a few minutes later after giving a table mate a couple bites of his applesauce. At 12:24 PM, R8's puree food was delivered to her in separate bowls. She had a bowl of spaghetti with white gravy on it, a bowl of bread, vegetables, peach dessert, potatoes and a Styrofoam container of chocolate ice cream. E15 CNA was sitting at R8's right side feeding a tablemate. E8 occasionally asked "need help?" as R8 took an occasional bite of food but did not cue and/or encourage to eat her food or to use the proper</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>utensil. At one point, R8 was attempting to eat her ice cream with her right hand only due to being unable to use to her left due to paralysis. R8 slid the ice cream container about the table in an effort to load her spoon until she finally managed to push it against another dish and take a bite. This continued with no assistance. R8 ate none of her spaghetti, vegetable, or bread and only 50% of the peach dessert and 100% of her potatoes. She drank none of the fortified milk and 100% of her red drink. Meal intake records document she ate 26-50% of her lunch meal which is inaccurate.</p> <p>On 9/12/15 at the supper meal, R8 was sitting at the table at 5:10 PM. She did not receive any salad as others in the dining room did but sat at the table with a glass of water and lemonade in front of her. At 6:05 PM, E16 delivered R8's meal to the table. She had puree bread, green beans, potatoes/gravy, ground meat, power pudding, ice creams and fortified milk. Shortly after her meal was delivered, E18, CNA sat down to her left and fed her. R8 allowed E18 to feed her and consumed no bread, bites of green beans, less than 50% of her meat, less than 25% of her potatoes, none of the power pudding, about 25% of her fortified milk, and 100% of her ice cream. Her meal intake was recorded as 26-50% of her entire meal.</p> <p>Meal Intake Records reviewed from 8/2/15 thru 9/13/15 record only 80 meal out of 111 opportunities. Of those 80 meals documented, 19 meals are recorded as "none" for intake. Of the 80, 47 meals are recorded as R8 have 1-25% intake. There is no documentation in the RD's notes and/or the Progress notes during this time frame that suggests the facility identified R8 having no intake at some meals and no evidence</p>	S9999			

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6013312	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 09/15/2015
NAME OF PROVIDER OR SUPPLIER JERSEYVILLE MANOR		STREET ADDRESS, CITY, STATE, ZIP CODE 1251 NORTH STATE STREET JERSEYVILLE, IL 62052		
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S9999	<p>Continued From page 12</p> <p>they developed a plan to meet R8's nutritional needs when no intake is recorded in an effort to increase her caloric needs.</p> <p>On 9/10/15 at 9:10 AM, E1 Administrator stated R8 has not really had a significant weight loss until August but agreed that her weight had been gradually decreasing. E1 stated she understood that facility should identify when a resident does not eat and offer something later in an effort to ensure food intake occurs. E1 stated the weight committee had identified her at risk and provided documentation.</p> <p>The Weight loss committee note dated 8/13/15 documented R8 to have had a 12 pound weight loss in the past month, followed by speech therapy, who recommended a liquefied puree diet and is receiving HCHP supplements. The note indicates the physician and family were notified of the weight loss with no new orders received and that R8 had experienced an upper respiratory infection requiring antibiotics. There is no evidence that the committee developed and/or considered any new interventions in an effort to increase R8's intake and nutritional status or included her speech therapy recommendations for safe eating.</p> <p>Speech Therapy notes, dated 8/12/15, document R8 has oral phase dysphagia and her diet had been downgraded to liquefied puree. The note continues that R8 requires assistance of staff at all intakes to ensure use of safe swallow strategies. The note documents R8's prognosis as "good" due to excellent support staff and the ability to follow simple directions.</p> <p>On 9/15/15 at 12:45 PM, a policy and procedure on weight loss was requested. A policy entitled</p>	S9999		

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S9999	Continued From page 13 "Weight Monitoring Committee" was provided. This policy documents "It is the policy of this facility to appropriately monitor the weights of the residents as needed and monitor intake to improve health status whenever possible." The purpose is documented as "to assure each resident is monitored by measurement of weight and intake on a periodic basis to assess and improve health status whenever reasonably possible." Under procedure, it documents "The Dietician should review the monitoring documents and the intake lists on each visit and make recommendations as needed" and "residents on weight monitoring report should be reviewed for intake needs and have such addressed with the necessary dietary adjustments, medication or supplement orders, staff training, adjustment to care plan as needed or other issues as appropriate." The policy entitled "Feeding Assistance" documents its objective as "to serve attractive, well-balanced meals" and "to provide nutrients for the well being of the resident." Under procedure, it directs the staff that "if residents resists, arrange to keep food warm, and try again", "if the resident cannot see the food, tell him what is on the tray," and record intake as required. It also documents staff are to report eating difficulties or lack of appetite to the physician. (B)	S9999			